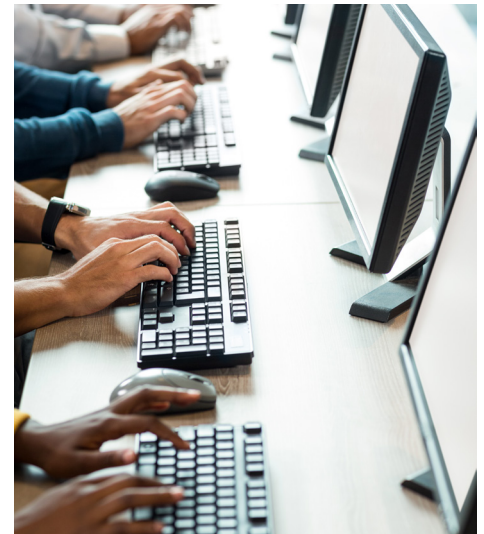# Professional Services

Professional Services Solutions

Vision Professional Services (Pro Services) specializes in IT systems integration, as well as the implementation and sustainment of secure, high-availability IT environments.

Pro Services' highly skilled and certified IT engineers, systems and software professionals are trained to handle the challenges of managing large, multi-platform, mission-critical environments. So much so, exceptional customer satisfaction comes standard. Our highly trained team of professionals help clients meet all of their managed IT services and IT service management goals.

Vision's commercial, federal, state, local, and educational (SLED) customers benefit from a one-stop shop in IT and IP-converged solutions. Vision's solutions improve the quality of service for customers as well as enabling successful business outcomes. Through the implementation of best-practice process frameworks and technical approaches for IT systems support and management, we improve IT user experiences, increase mission effectiveness, and drive cost value.

- ▶ IT Operations & Management (O&M)
- ▶ Advisory, Assistance & Management Services
- ▶ Information Assurance (IA)/Cybersecurity
- ▶ Cyber Infrastructure Design & Implementation
- ▶ Project & IT Service Management
- ▶ Solution Architects
- ▶ System Engineering
- ▶ IT Maintenance & Help Desk
- ▶ Database/Storage Solutions & Services
- ▶ Software Development & Integration
- ▶ Life Cycle Support
- ▶ Top Secret Facility Clearance

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Professional Services

Our Approach & Benefits

Vision's approach to professional services is to quarterback strategic planning and implementation of IP-converged solutions that support your infomation and communications environment. Our risk management and consulting services ensure customers find the strategic solution best aligned with their goals.

Vision's objective is to define solutions that will enhance return on investment, minimize total cost of ownership, and maximize efficiencies. As part of our overarching methodology and service offerings, Vision evaluates culture and operating practices to define best value solutions that align strategic objectives, overall governance, and communications management.

As your trusted partner, our goal is to maintain total transparency during the lifecycle of the project ensuring 100% Customer Satisfaction Guaranteed. Vision's certified professionals maintain clearances and certifications to support your operations.

Enterprise Infomation Systems & Support

- ITIL implementation
- IT operations & management (O&M)
- Data management & analytics
- Applications, sustainment & support
- IT modernization, sustainment & technology refresh

Program, Project & Consulting Support

- Advisory, assistance & management services
- Strategy, program, & project planning support
- Training solutions
- Program/project performance analysis & assessment
- Acquisition support services – fair opportunity assessments

Information Assurance/Cybersecurity

- Enable enforcement & compliance with Federal, DoD & clients' cybersecurity compliance, directives, policies & procedures
- Cyber training, threat intelligence & information sharing
- Cyber infrastructure design & implementation
- Accreditation & system operations authorization
- Vulnerability management, continuous monitoring & assessment

Expertise You Can Rely On

Whether supporting a single site or an enterprise-wide solution, Vision provides you with resources and solutions that your business can depend on.

Integrated Technology Delivery

Enhance your project's ROI while delivering it faster!

Clearances & Certifications

Vision holds a Top Secret Facilities Clearance & has cleared, certified personnel on staff

CERTIFICATIONS

aruba

CISCO

Microsoft

ITIL

CompTIA Security+

CompTIA A+

CompTIA Network+

GSA Contract Holder

GSA Schedule 70 Contract # GS-35F-0581R
GSA Schedule 84 Contract # GS-07F-161DA
VA DCJS #11-5523

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